

# CHAPTER 01

## INTRODUCTION TO OPERATIONS MANAGEMENT

### **Teaching Notes**

Many students come to this course with negative feelings, perhaps because they have heard that the course includes a certain amount of quantitative material (which many feel uncomfortable with), or perhaps because the course strikes them as “how to run a factory.” Others seem to have very little idea about what operations management is. I view the initial meeting with my classes, and this first chapter, as opportunities to dispel some of these notions, and to generate enthusiasm for the course.

Highlights of the chapter include the following:

1. Operations as one of the three main functional concerns of most organizations.
2. The role and job of the operations manager as a planner and decision-maker.
3. Different ways of classifying (and understanding) production systems.
4. System design versus system operation.
5. Major characteristics of production systems.
6. Contemporary issues in operations management.
7. Operations as essentially managerial (planning, staffing, etc.)
8. The historical evolution of production/operations management.
9. Manufacturing operations versus service operations.
10. The need to manage the supply chain.

### **Reading: Why Manufacturing Matters**

1. Given that the U.S. economy is becoming more service based, the percentage of employment in manufacturing is declining while the percentage of employment in the service industry is increasing. In addition, the loss of manufacturing jobs results in the loss of service jobs as well (a general estimate is that four service jobs are lost for each manufacturing job lost).
2. The government could offer companies tax incentives for purchasing new equipment or for hiring workers. In addition, the government could work with manufacturing companies to re-train workers in more advanced manufacturing processes.
3. Manufacturing innovation is important because it requires high value-added knowledge work that supports future innovation. Second, innovation generates high-paying jobs. Third, innovation is important because it improves productivity, thereby slowing the outsourcing of jobs to lower wage countries.

# Operating Management 11e Chapter 3 Stevenson Solution To Problems

**L Towne**



**Operating Management 11e Chapter 3 Stevenson Solution To Problems:**

Uncover the mysteries within its enigmatic creation, Discover the Intrigue in **Operating Management 11e Chapter 3 Stevenson Solution To Problems** . This downloadable ebook, shrouded in suspense, is available in a PDF format ( \*). Dive into a world of uncertainty and anticipation. Download now to unravel the secrets hidden within the pages.

<https://cheaperseeker.com/files/detail/Documents/4024%20oct%20nov%202014.pdf>

### **Table of Contents Operating Management 11e Chapter 3 Stevenson Solution To Problems**

1. Understanding the eBook Operating Management 11e Chapter 3 Stevenson Solution To Problems
  - The Rise of Digital Reading Operating Management 11e Chapter 3 Stevenson Solution To Problems
  - Advantages of eBooks Over Traditional Books
2. Identifying Operating Management 11e Chapter 3 Stevenson Solution To Problems
  - Exploring Different Genres
  - Considering Fiction vs. Non-Fiction
  - Determining Your Reading Goals
3. Choosing the Right eBook Platform
  - Popular eBook Platforms
  - Features to Look for in an Operating Management 11e Chapter 3 Stevenson Solution To Problems
  - User-Friendly Interface
4. Exploring eBook Recommendations from Operating Management 11e Chapter 3 Stevenson Solution To Problems
  - Personalized Recommendations
  - Operating Management 11e Chapter 3 Stevenson Solution To Problems User Reviews and Ratings
  - Operating Management 11e Chapter 3 Stevenson Solution To Problems and Bestseller Lists
5. Accessing Operating Management 11e Chapter 3 Stevenson Solution To Problems Free and Paid eBooks
  - Operating Management 11e Chapter 3 Stevenson Solution To Problems Public Domain eBooks
  - Operating Management 11e Chapter 3 Stevenson Solution To Problems eBook Subscription Services
  - Operating Management 11e Chapter 3 Stevenson Solution To Problems Budget-Friendly Options
6. Navigating Operating Management 11e Chapter 3 Stevenson Solution To Problems eBook Formats

- ePub, PDF, MOBI, and More
  - Operating Management 11e Chapter 3 Stevenson Solution To Problems Compatibility with Devices
  - Operating Management 11e Chapter 3 Stevenson Solution To Problems Enhanced eBook Features
7. Enhancing Your Reading Experience
    - Adjustable Fonts and Text Sizes of Operating Management 11e Chapter 3 Stevenson Solution To Problems
    - Highlighting and Note-Taking Operating Management 11e Chapter 3 Stevenson Solution To Problems
    - Interactive Elements Operating Management 11e Chapter 3 Stevenson Solution To Problems
  8. Staying Engaged with Operating Management 11e Chapter 3 Stevenson Solution To Problems
    - Joining Online Reading Communities
    - Participating in Virtual Book Clubs
    - Following Authors and Publishers Operating Management 11e Chapter 3 Stevenson Solution To Problems
  9. Balancing eBooks and Physical Books Operating Management 11e Chapter 3 Stevenson Solution To Problems
    - Benefits of a Digital Library
    - Creating a Diverse Reading Collection Operating Management 11e Chapter 3 Stevenson Solution To Problems
  10. Overcoming Reading Challenges
    - Dealing with Digital Eye Strain
    - Minimizing Distractions
    - Managing Screen Time
  11. Cultivating a Reading Routine Operating Management 11e Chapter 3 Stevenson Solution To Problems
    - Setting Reading Goals Operating Management 11e Chapter 3 Stevenson Solution To Problems
    - Carving Out Dedicated Reading Time
  12. Sourcing Reliable Information of Operating Management 11e Chapter 3 Stevenson Solution To Problems
    - Fact-Checking eBook Content of Operating Management 11e Chapter 3 Stevenson Solution To Problems
    - Distinguishing Credible Sources
  13. Promoting Lifelong Learning
    - Utilizing eBooks for Skill Development
    - Exploring Educational eBooks
  14. Embracing eBook Trends
    - Integration of Multimedia Elements
    - Interactive and Gamified eBooks

## **Operating Management 11e Chapter 3 Stevenson Solution To Problems Introduction**

In this digital age, the convenience of accessing information at our fingertips has become a necessity. Whether its research papers, eBooks, or user manuals, PDF files have become the preferred format for sharing and reading documents. However, the cost associated with purchasing PDF files can sometimes be a barrier for many individuals and organizations. Thankfully, there are numerous websites and platforms that allow users to download free PDF files legally. In this article, we will explore some of the best platforms to download free PDFs. One of the most popular platforms to download free PDF files is Project Gutenberg. This online library offers over 60,000 free eBooks that are in the public domain. From classic literature to historical documents, Project Gutenberg provides a wide range of PDF files that can be downloaded and enjoyed on various devices. The website is user-friendly and allows users to search for specific titles or browse through different categories. Another reliable platform for downloading Operating Management 11e Chapter 3 Stevenson Solution To Problems free PDF files is Open Library. With its vast collection of over 1 million eBooks, Open Library has something for every reader. The website offers a seamless experience by providing options to borrow or download PDF files. Users simply need to create a free account to access this treasure trove of knowledge. Open Library also allows users to contribute by uploading and sharing their own PDF files, making it a collaborative platform for book enthusiasts. For those interested in academic resources, there are websites dedicated to providing free PDFs of research papers and scientific articles. One such website is Academia.edu, which allows researchers and scholars to share their work with a global audience. Users can download PDF files of research papers, theses, and dissertations covering a wide range of subjects. Academia.edu also provides a platform for discussions and networking within the academic community. When it comes to downloading Operating Management 11e Chapter 3 Stevenson Solution To Problems free PDF files of magazines, brochures, and catalogs, Issuu is a popular choice. This digital publishing platform hosts a vast collection of publications from around the world. Users can search for specific titles or explore various categories and genres. Issuu offers a seamless reading experience with its user-friendly interface and allows users to download PDF files for offline reading. Apart from dedicated platforms, search engines also play a crucial role in finding free PDF files. Google, for instance, has an advanced search feature that allows users to filter results by file type. By specifying the file type as "PDF," users can find websites that offer free PDF downloads on a specific topic. While downloading Operating Management 11e Chapter 3 Stevenson Solution To Problems free PDF files is convenient, its important to note that copyright laws must be respected. Always ensure that the PDF files you download are legally available for free. Many authors and publishers voluntarily provide free PDF versions of their work, but its essential to be cautious and verify the authenticity of the source before downloading Operating Management 11e Chapter 3 Stevenson Solution To Problems. In conclusion, the internet offers numerous platforms and websites that allow users to download free PDF files legally. Whether its classic literature, research papers, or magazines, there is something for everyone. The platforms

mentioned in this article, such as Project Gutenberg, Open Library, Academia.edu, and Issuu, provide access to a vast collection of PDF files. However, users should always be cautious and verify the legality of the source before downloading Operating Management 11e Chapter 3 Stevenson Solution To Problems any PDF files. With these platforms, the world of PDF downloads is just a click away.

### FAQs About Operating Management 11e Chapter 3 Stevenson Solution To Problems Books

1. Where can I buy Operating Management 11e Chapter 3 Stevenson Solution To Problems books? Bookstores: Physical bookstores like Barnes & Noble, Waterstones, and independent local stores. Online Retailers: Amazon, Book Depository, and various online bookstores offer a wide range of books in physical and digital formats.
2. What are the different book formats available? Hardcover: Sturdy and durable, usually more expensive. Paperback: Cheaper, lighter, and more portable than hardcovers. E-books: Digital books available for e-readers like Kindle or software like Apple Books, Kindle, and Google Play Books.
3. How do I choose a Operating Management 11e Chapter 3 Stevenson Solution To Problems book to read? Genres: Consider the genre you enjoy (fiction, non-fiction, mystery, sci-fi, etc.). Recommendations: Ask friends, join book clubs, or explore online reviews and recommendations. Author: If you like a particular author, you might enjoy more of their work.
4. How do I take care of Operating Management 11e Chapter 3 Stevenson Solution To Problems books? Storage: Keep them away from direct sunlight and in a dry environment. Handling: Avoid folding pages, use bookmarks, and handle them with clean hands. Cleaning: Gently dust the covers and pages occasionally.
5. Can I borrow books without buying them? Public Libraries: Local libraries offer a wide range of books for borrowing. Book Swaps: Community book exchanges or online platforms where people exchange books.
6. How can I track my reading progress or manage my book collection? Book Tracking Apps: Goodreads, LibraryThing, and Book Catalogue are popular apps for tracking your reading progress and managing book collections. Spreadsheets: You can create your own spreadsheet to track books read, ratings, and other details.
7. What are Operating Management 11e Chapter 3 Stevenson Solution To Problems audiobooks, and where can I find them? Audiobooks: Audio recordings of books, perfect for listening while commuting or multitasking. Platforms: Audible, LibriVox, and Google Play Books offer a wide selection of audiobooks.
8. How do I support authors or the book industry? Buy Books: Purchase books from authors or independent bookstores.

Reviews: Leave reviews on platforms like Goodreads or Amazon. Promotion: Share your favorite books on social media or recommend them to friends.

9. Are there book clubs or reading communities I can join? Local Clubs: Check for local book clubs in libraries or community centers. Online Communities: Platforms like Goodreads have virtual book clubs and discussion groups.
10. Can I read Operating Management 11e Chapter 3 Stevenson Solution To Problems books for free? Public Domain Books: Many classic books are available for free as they're in the public domain. Free E-books: Some websites offer free e-books legally, like Project Gutenberg or Open Library.

### **Find Operating Management 11e Chapter 3 Stevenson Solution To Problems :**

[4024 oct nov 2014](#)

~~[xtrem papers add maths 23](#)~~

~~[raise the dead](#)~~

**2005 hyundai tiburon clutch removal instructions**

**fall feasts of israel**

~~[firmicus maternus the error of the pagan religions](#)~~

[advanced power answer key second edition](#)

~~[american odyssey answer key chapter 24 review](#)~~

~~[section 2 the kingdom fungi answer key](#)~~

**natus neonatal neoblue service manual**

[campbell essential biology with mastering 5th edition](#)

~~[zoology prawn diagram](#)~~

[manual nissan almera n16](#)

**workshop manual for suzuki lt50**

~~[instructors resource manual for exploring office xpvol i](#)~~

### **Operating Management 11e Chapter 3 Stevenson Solution To Problems :**

**pro ii flow diagram of the ethylene glycol plant researchgate - Feb 26 2022**

[ethylene structure sources production uses facts - Jun 01 2022](#)

web processing plant solutions general process plant cost estimating engineering design guideline plant hormones auxins distribution though

**appendix c process flow diagrams dep wv gov** - Jul 02 2022

web with both hen and the reactor considered the integration model is built and an economic analysis diagram is developed to illustrate the variation of revenue and cost along the

**improving ethylene plant fractionation train performance with** - Aug 03 2022

web jan 1 2018 figure 4 is a process flow diagram for the ethylene plant which has two board operators using dcs the plant ids in fig 4 indicate the unit identification

**process flow diagram of the reaction step of ethylene** - Dec 07 2022

web figure 1 flow diagram of a typical ethylene plant fractionation train process gas chromatographs have been used since the 1950s to provide real time compositional data

*process flow diagram of ethylene plant with back end separation* - Nov 06 2022

web figure c 4a polyethylene plant a process flow diagram catalyst flare feeds fuel burning equipment pm pollution control devices figure c 4b polyethylene plant b

**design of ethylene oxide production process based on adaptive** - Sep 04 2022

web mar 31 2017 the process of ethylene production from ethanol was modelled in details and the economic calculations were performed assuming an n th plant design i e the

**process design for the production of ethylene from ethanol core** - May 12 2023

web figure 9 shows the process flow diagram of the ethylene process based on a mr an ethane feed stream 1 is entered at 298 k and 270 kpa and mixed with the recycled

petrochemical industry ethylene plant siemens - Aug 15 2023

web we focused our study on an idemitsu kosan co ltd ethylene plant in chiba which started operations in 1985 figure 4 is a process flow diagram for the ethylene plant which

bioethylene production from ethanol a review and - Apr 30 2022

web ethylene plant process flow diagram wbdg wbdg whole building design guide may 1st 2018 child care the child care space types described herein are the facilities

**ethylene plant process and solutions baker hughes** - Oct 17 2023

web see how baker hughes can help you increase your plant profitability and improve the reliability of your processes in the following diagram e t r o c h e m i c a l primary

**development and intensification of the ethylene process utilizing** - Apr 11 2023

web feb 28 2017 this article for the purpose of this discussion the centrifugal com provides an overview of the centrifugal compressors used in pressor can be broken down into two

**ethylene production via cracking of ethane propane** - Sep 16 2023

web the typical furnace analysis hot side of an ethylene plant has three measurements by a process gas chromatograph furnace effluent stream i this analyzer is used to

process modeling and simulation of ethylene oxide production by - Oct 05 2022

web oct 6 2023 ethylene the simplest of the organic compounds known as alkenes which contain carbon carbon double bonds natural sources of ethylene include both natural

*ethylene plant an overview sciencedirect topics* - Jul 14 2023

web general ethylene furnace schematic i furnace the two primary feedstocks for ethylene production are naphtha and natural gas ethane propane butane etc the first step in

**process modeling and evaluation of plasma assisted** - Jan 08 2023

web apr 6 2021 2 1 eo process the process flow diagram of the designed eo process is shown in figure 1 here the products are 99 5 wt eo and a 10 0 mol aqueous eo

centrifugal compressors in ethylene plants aiche - Mar 10 2023

web chemical looping cl offers a novel route to improve energy efficiency and environmental performance hence investigated in this dissertation for two selective oxidation reactions

process flow diagram for odh for ethylene production - Feb 09 2023

web may 1 2022 the modeling and simulation of ethylene oxide are done in aspen plus process flow diagram of the process is fig 3 is the process flow diagram of

*design of ethylene oxide production process based on adaptive* - Nov 25 2021

**ethylene production emerson** - Jun 13 2023

web this project considers using ethanol dehydration as a means to mass produce ethylene 2 3mm tonnes of a 95 ethanol 5 water feed will be converted into 1mm tonnes of

ethylene plant process flow diagram orientation sutd edu sg - Dec 27 2021

alarm data analysis for safe plant operations case study of - Mar 30 2022

web described the procedure for combining these methods is discussed 2 1 eo process the process flow diagram of the designed eo process is shown in figure 1 here the

**ethylene plant process flow diagram orientation sutd edu** - Jan 28 2022

*healing at the speed of sound how what we hear* - Jun 12 2023

web oct 30 2012 *healing at the speed of sound how what we hear transforms our brains and our lives* don campbell alex doman penguin oct 30 2012 health fitness

*healing at the speed of sound how what we hear transforms* - Dec 06 2022

web *healing at the speed of sound how what we hear transforms our brains and our lives* campbell don doman alex 9780452298552 amazon com au books books

**healing at the speed of sound how what we hear transforms** - Jul 01 2022

web campbell don g 1946 2012 *healing at the speed of sound how what we hear transforms our brains and our lives* grand haven mi brilliance audio 2011

*healing at the speed of sound how what we hear* - Apr 10 2023

web oct 29 2020 *download healing at the speed of sound how what we hear transforms our brains and our lives* by don campbell in pdf epub format complete free brief

**healing at the speed of sound how what we hear transforms our** - Jan 07 2023

web *healing at the speed of sound how what we hear transforms our brains and our lives from music to silence and everything in between* amazon co uk campbell don

**healing at the speed of sound how what we hear transforms** - Feb 25 2022

web 0 00 2 38 *author introduction healing at the speed of sound advanced brain* 1 21k subscribers subscribe 4 7k views 11 years ago this is an introduction to healing at the

*author introduction healing at the speed of sound youtube* - Dec 26 2021

**healing at the speed of sound how what we hear transforms** - Oct 04 2022

web *healing at the speed of sound how what we hear transforms our brains and our lives* campbell don doman alex 9780452298552 books amazon ca

**pdf epub healing at the speed of sound how what we** - Feb 08 2023

web *healing at the speed of sound how what we hear transforms our brains and our lives* campbell don doman alex amazon in books

**healing at the speed of sound how what we hear transforms** - Aug 02 2022

web sep 29 2011 *at this very moment you are surrounded by sound pause for a minute and try to listen to it all the chatter*

of a passing conversation the gentle whoosh of air vents

**healing at the speed of sound how what we hear transforms** - Aug 14 2023

web sep 29 2011 based on over a decade of new research don campbell bestselling author of the mozart effect and alex doman an expert in the practical application of sound and listening show how we can use

*healing at the speed of sound how what we hear* - Jul 13 2023

web buy healing at the speed of sound how what we hear transforms our brains and our lives by campbell don doman alex isbn 9781594630828 from amazon s book

*healing at the speed of sound how what we hear transforms* - Mar 29 2022

web 9 athelstane ford reading speed test reading personality test 1 of 5 stars 2 of 5 stars 3 of 5 stars 4 of 5 stars 5 of 5 stars beautiful rose by vikki jay 1 6 week 1 references

**healing at the speed of sound how what we hear transforms** - Nov 05 2022

web healing at the speed of sound how what we hear transforms our brains and our lives audible audiobook unabridged don campbell author jim bond narrator 2 more

*healing at the speed of sound how what we hear* - Mar 09 2023

web 263 pages 21 cm we rarely pay attention to everything we hear but every noise in our environment has the ability to affect our mood productivity and even our health

healing at the speed of sound how what we hear transforms - Sep 03 2022

web listen to healing at the speed of sound how what we hear transforms our brains and our lives volume 1 calm and relaxing on spotify don campbell alex doman song

**healing at the speed of sound how what we hear** - May 11 2023

web sep 29 2011 healing at the speed of sound is a scientific look at how music and noise and silence effect our emotions our health and even our ability to learn they talked

**healing at the speed of sound how what we hear** - Nov 24 2021

**healing at the speed of sound how what we hear transforms** - Jan 27 2022

*healing at the speed of sound how what we hear transforms* - May 31 2022

web buy healing at the speed of sound how what we hear transforms our brains and our lives by don campbell alex doman online at alibris we have new and used copies

*citation healing at the speed of sound how what we hear* - Apr 29 2022

web listen to healing at the speed of sound how what we hear transforms our brains and our lives volume 2 focus and vitality on spotify don campbell single 2011 1 songs

[gonzo die offizielle und autorisierte biografie von matthias](#) - Jun 01 2022

web gonzo the life and work of dr hunter s thompson a 2008 documentary gonzo journalism a style of journalism written without claims of objectivity often including the

[gonzo die offizielle und autorisierte biografie goodreads](#) - Feb 09 2023

web gonzo die offizielle und autorisierte biografie ist ein tolles buch fakt ist auch und das ist für viele hardcore onkelz fans scheinbar wichtiger als alles andere die bio bietet

[gonzo die offizielle und autorisierte biografie amazon com au](#) - Oct 05 2022

web gonzo die offizielle biografie gehasst verdammt vergöttert rockstar und weltenbummler das rastlose leben des matthias gonzo röhr schon früh vom blues

**gonzo die biografie podcast folge 1 wie alles begann** - Apr 30 2022

web der gonzo journalismus wurde von dem us amerikanischen schriftsteller und journalisten hunter s thompson anfang der 1970er jahre begründet Ähnlich wie beim new

[gonzo die offizielle und autorisierte biografie lehrerbibliothek de](#) - Aug 03 2022

web kurzer videoclip zur biografie von matt gonzo roehr die am 14 11 2019 beim hannibal verlag erscheint song megalithen im sonnenaufgang vom album zuflucht

[gonzo die offizielle und autorisierte biografie amazon com](#) - Jun 13 2023

web sep 11 2019 gonzo die offizielle und autorisierte biografie von matthias röhr ab dem 14 november 2019 dies ist seine geschichte nach über zwei jahren schreib

[gonzo die biografie folge 2 die 90er youtube edition](#) - Oct 25 2021

*gonzo die offizielle und autorisierte biografie softcover* - Mar 10 2023

web die böhsen onkelz spalteten die Öffentlichkeit wie kaum ein anderes musikalisches phänomen radikale ablehnung auf der einen bedingungslose liebe und treue auf der

**gonzo die offizielle und autorisierte biografie perfect paperback** - Jul 02 2022

web dennis marco und gonzo unterhalten sich über das buch gonzo die offizielle und autorisierte biografie von matthias roehr und lesen auszüge aus dem buch vor

[amazon de kundenrezensionen gonzo die offizielle und](#) - Jan 08 2023

web und immer mittendrin gitarrist und co songwriter matthias gonzo röhr dies ist seine geschichte schon früh vom blues

und rock n roll infiziert entwickelte sich der

gonzo die offizielle und autorisierte biografie german edition - Apr 11 2023

web seit der reunion der legendären onkelz füllt er zusammen mit seinen bandkollegen wieder die stadien das faszinierende porträt eines ausnahmekünstlers und überzeugten

**gonzo definition of gonzo by the free dictionary** - Dec 27 2021

web dennis marco und gonzo unterhalten sich über das buch gonzo die offizielle und autorisierte biografie von matthias roehr und lesen auszüge aus dem buch

**matthias röhr gonzo die offizielle und autorisierte** - Dec 07 2022

web gonzo die offizielle und autorisierte biografie on amazon com au free shipping on eligible orders gonzo die offizielle und autorisierte biografie

amazon de kundenrezensionen gonzo die offizielle und - Nov 25 2021

gonzo journalismus wikipedia - Feb 26 2022

web define gonzo gonzo synonyms gonzo pronunciation gonzo translation english dictionary definition of gonzo adj slang 1 using an exaggerated highly subjective style as in

**gonzo vorname für jungen bedeutung verbreitung** - Jan 28 2022

web finde hilfreiche kundenrezensionen und rezensionsbewertungen für gonzo die offizielle und autorisierte biografie auf amazon de lese ehrliche und unvoreingenommene

*gonzo die offizielle und autorisierte biografie von matthias röhr* - May 12 2023

web nov 14 2019 gonzo die offizielle und autorisierte biografie german edition kindle edition by röhr matthias diel dennis matthes marco menkhaus lennart download it

gonzo die offizielle und autorisierte biografie german edition - Sep 04 2022

web amazon in buy gonzo die offizielle und autorisierte biografie book online at best prices in india on amazon in read gonzo die offizielle und autorisierte biografie

*gonzo die offizielle und autorisierte biografie kindle* - Aug 15 2023

web gonzo die offizielle und autorisierte biografie ist das erste buch das dennis diel der seit 2017 mit seiner jugendliebe verheiratet ist geschrieben hat sicher aber nicht das

**gonzo die offizielle und autorisierte biografie amazon de** - Jul 14 2023

web nov 14 2019 amazon com gonzo die offizielle und autorisierte biografie 9783854456797 röhr matthias diel dennis matthes marco menkhaus lennart

**gonzo wikipedia** - Mar 30 2022

web gonzo ist ein männlicher vorname gonzo ein ausgesprochen seltener name zumindest in deutschland wird der name gonzo nur sehr selten vergeben tatsächlich finden sich

*gonzo die offizielle und autorisierte biografie google books* - Nov 06 2022

web gonzo die offizielle und autorisierte biografie german edition ebook rühr matthias diel dennis matthes marco menkhaus lennart amazon in kindle store